



REPUBLIC SERVICES

WASTE COLLECTION • RECYCLING • TRANSFER • DISPOSAL

To Whom It May Concern:

This letter is in reference to Mr. Cyril Nelson with Horizon Business Systems. I have been working with Cyril since mid November 2006. When I first met with him, I expressed my concerns that arose from working with several other promotional and printing companies. Cyril listened attentively and reassured me that Horizon would be different. I laid everything out on the table for him. It was probably very overwhelming, but Cyril handled each request/issues/problem without hesitation.

The very first thing that Cyril returned with was a new design for our business cards. I had mentioned that they were a bit plain, but no other company had ever even suggested changing them. They simply took the design as is and printed it. Cyril designed about three different looks to see what card we liked the best. The cards were a huge hit!! Even our VP of Communications from our corporate offices out of Florida remarked on the design and was quite impressed. Cyril's background as a graphic designer aids in his dealing with his cliental.

Time and time Cyril has come to the rescue, so to speak. If I need something in a rush; he delivers. If I am looking for something but not sure what, he finds it. If I need a poster or t-shirt design, with little or no direction he knows exactly what to do and makes it look outstanding! Cyril has been instrumental in our Corporate Challenge T-shirt designs and posters for the events.

Above all though, Cyril cares about Republic Services as a whole, from wanting every logo to be uniformed and correct to trying to save the company money by ordering in bulk. From the moment I met with Cyril, he did whatever it took to make sure the company looked good and the price was right.

I could go on about the number of times Cyril has gone above and beyond for this company. I am grateful to have a partner in the workplace like him. I know that when I ask Cyril to take care of something, it will be done and done right. I would highly recommend him and Horizon Business Systems to anyone looking for excellent customer services and good quality at a good price. Please feel free to contact me in you have any questions.

Sincerely,

Cindy Geiselhart
Executive Administrative Assistant